



Certified professionals and those aspiring to become certified are members of the Society of Certified RV Professionals. The Society promotes and recognizes certified professionals and facilitates their professional development.

The Society's events feature public recognition of newly certified and recertified individuals, education, and networking. Members receive regular updates on training with continuing education units (CEUs) and may also use the local news release template to announce a certification. Dealers may also elect to be included in RVDA's quarterly national news release program.

More RV Learning Center Resources for You

- *RV Technician Today* (online subscription)
- Certification programs for key members of your fixed operations team
- Audio recordings of RVDA's Convention/Expo education workshop
- Service Management Guide 11th edition (Flat Rate Manual)
- RV Damage Repair Estimator
- 2017 RV Learning Center Catalog
- Certification Readiness tests
- RV Learning Center College Scholarship Program
- RV Training Calendar

These and all RV Learning Center resources for dealership employees would not be possible without the support of RV Learning Center Contributors. For more information on our supporters or to make a tax-deductible donation, contact the RV Learning Center.



www.rvlearningcenter.com

2017

Programs & Resources



www.rvlearningcenter.com

MIKE MOLINO RV LEARNING CENTER
3930 University Drive
Fairfax, VA 22030

Phone: (703) 591-7130
Fax: (703) 359-0152
E-mail: info@rvda.org

Keeping Dealers Prepared, Informed & Educated

THE RV LEARNING CENTER is a dealer's leading resource for targeted publications, certification programs, online learning, and live workshops—all designed exclusively for dealership staff. The professional development and educational resources offered by the RV Learning Center help dealers maintain professionalism and efficiency even as markets change. Technology for education and training allows the RV Learning Center to keep dealers prepared for whatever regulatory or economic challenges arise.



TO ACCESS PROGRAMS go to:

www.rvlearningcenter.com: your gateway to the Society of Certified RV Professionals, relevant programs and services to help all dealership departments and managers, including: dealers, GMs, sales, F&I, parts, service, and rental.

www.rvtechnician.com: your direct link to online RV technician training opportunities and the RVDA-RVIA Technician Certification Program.

www.rvtrainingcalendar.com™ the industry-wide calendar constantly updated with training opportunities for RV dealership employees in all departments.

Certification Programs

Dealers can access nationally recognized professional certification programs developed with The Ohio State University's Center for Education and Training for Employment. Certification and Learning Guides are available in the following areas:

- Service Manager
- Service Writer/Advisor
- Parts Manager
- Parts Specialist
- Warranty Administrator



RV Service Technician Training and Certification Prep Courses

Every RV technician can get access to individual online study courses to prepare for RV Technician Certification. The online platform assists working technicians to prepare for certification or recertification based on their experience level. The interactive, online and multi-media format combines text, audio, graphics, and video. Core knowledge areas in the curriculum align with the certification test. Courses with CEU credits are also offered.

FRVTA's RV Distance Learning Network

This partnership between the RV Learning Center and the Florida RV Trade Association gives dealers access to unlimited online training for a modest annual subscription fee. The DLN is an in-house, mentor-led, group-learning online program. Adult education experts at the RV Training Institute at Florida Gateway College work with experienced RV professionals to continually develop and update 45+ sessions of training. Courses include certification Prep, service writer/advisor, greeter/receptionist, manufacturer-specific training, and more.



RV Learning Center Webinars

Convenient, current, and affordable, regular Thursday webinars from the RV Learning Center educate dealership staff on relevant topics. Thanks to a strategic partnership with KPA, dealers have free access to legal and regulatory experts nearly every week on topics from benefits administration to recycling regulations. Each 60-minute session features 45 minutes of education with the remaining time for questions and answers. All webinars are archived on the RV Learning Center website for convenient viewing any time.

RV Dealers International Convention/Expo

The premier dealer education and networking event features five days of education for dealers and their top staff. Each year exciting general sessions spotlight nationally-recognized speakers, brand committees meet, an expo hall showcases aisles of the latest products and services, and timely education workshops are presented by dynamic and knowledgeable professional speakers.